



TO OUR PATIENTS REGARDING CANCELLATIONS AND NO-SHOWS

Our mission at Rebound is to help create and support a community that lives an active and healthy lifestyle. We are committed to this mission and look forward to working with you. We encourage you to be consistent with your appointments because continuous therapy brings faster results. For this teamwork to be effective, your therapist will work with you to set goals to be achieved with therapy.

Appointment times are reserved exclusively for you. If you are unable to keep your appointment, we request that you call at least 24 hours in advance to allow us to offer that time to another patient in need of treatment. Please keep in mind that not only you, but also our other patients and our staff are affected by your failure to keep appointments. Our primary goal is to help you get better. Your full participation is critical in helping you reach this goal.

The following charges will apply for cancellations and missed appointments (no shows):

- Cancellations with less than 24 hour notice: \$25.00
- Missed Appointment / No Show: \$25.00

These charges are not covered by health insurance benefits and are the responsibility of the patient / responsible party.

Cancellations with less than 24 hour notice and missed appointments / no shows will be documented in your chart.

We realize that circumstances outside of your control arise on occasion and we will take this into consideration before assessing the \$25.00 fee.

Patient/Patient Guardian Signature

Date

Staff Signature

Date